Painted Sky
Alpaca Farm & Fiber Mill

Fiber Processing Terms & Conditions

We strive to create the highest quality product from your fiber. To achieve this, we request your adherence to the following processing specifications as deviating may impact the quality, quantity, cost and processing time of your finished product(s). Please review the Terms and Conditions, sign, date, and include a copy with your order. We will keep it on file for future orders.

1. **All fleeces must be properly skirted prior to sending to mill. Please remove burrs, seed pods, sticks, straw, wood shavings and any vegetable matter that is not part of the fleece. We will not process fleeces that have not been skirted. They will be disposed of or returned to owner at owner's expense.**
2. Do not send fleeces that have been exposed to mothballs and/or contain insects, insect eggs or moth casings. We will return these fleeces at owner's expense.
3. To ensure efficient yarn processing we require a staple length between 3.0" to 6.5". Fiber shorter than 3.0" and longer than 6.5" will be spun to roving, rug yarn or batts.
4. **Turnaround times and fees are based on receiving fleeces that adhere to our processing specifications as stated in this Terms & Conditions**. Fleeces that do not adhere to our processing specifications will require additional processing time and will incur additional costs. We reserve the right to refuse to process fleeces that do not adhere to our processing specifications.
5. There is a 10 lb. min per order (based on inbound weight) with a 3 lb. min processing fee per lot. Any lots processed that are less than three pounds will be charged at a 3 lb. minimum or we will combine with other similar color/grade lots.
6. We will contact you when your order is ready to be processed. A 50% non-refundable deposit is required before we start processing. We do not collect a deposit upon receipt of fiber so all Deposit Invoices are due upon receipt.
7. All orders must be paid in full prior to pick-up, delivery or shipping. Payment types; Venmo, Zelle, checks, cash and credit cards. Credit card payments are subject to 3.75% processing fee.
8. Finished orders that remain unpaid after 30 days of completion become the property of Painted Sky Fiber Mill to cover fiber storage, handling and mill processing costs.
9. Please place a signed and dated Fiber Processing Form in each bag you send to us. Your name and contact information along with processing instructions must be filled out on each form or we cannot process your order.
10. We will make every effort to process your fleece(s) in the manner you selected. Please understand your fleece characteristics may dictate something other than what you have selected. If so, we will contact you to discuss your options.
11. Painted Sky Fiber Mill is not responsible for loss of fiber due to insects, excess vegetation, fire, theft, flood or any other circumstance created by Mother Nature.
12. Prices may be subject to change due to fluctuating operational costs.
13. We cannot guarantee order processing timelines. Turnaround times are only an estimate and timelines may change depending on the orders that are ahead of you in the processing queue.

I have read and agree to all of the guidelines above. I understand that if I do not send fleeces in accordance with the processing specifications as stated in the Terms & Conditions, I will incur additional processing time and costs.

Name: _____ Farm: _____

Signature: _____ Date: _____

Please include a signed copy of these terms & conditions with your first order. We will keep a copy on file for future orders.